Digital Stream Troubleshooting

If you have issues with the WUSF app, these steps could fix it:
- Force close the app and then restart it.
- Make sure the app is up-to-date.
- Confirm that it is not in 'Offline' mode in settings.
- Close any other apps you're not using.
- Reinstall the app.

Didn't work?
- Check your device is supported and up-to-date.
- Your device should have at least 250MB available memory.
- Test the stream on a different device. If the stream plays on an alternate device then the issue might be with the impacted device's data connection, settings or hardware.
- You may need to perform further troubleshooting with the device's manufacturer.

The WUSF 89.7 digital stream can be accessed in the following ways:
- WUSFnews.org, WUSF.org, WSMR.org and WUSFJAZZ.org
- WUSF app and NPR One app
- Tell Alexa or Siri to "Play WUSF" or "Play WSMR"